



**Classification:** Personnel Records Clerk I (Support Services)

**Title Code:** V00211

**Pay Range:** 16

**POSITION SUMMARY:** This is an entry level position involving a variety of technical and specialized personnel-related duties associated with the Human Resources Division. An employee in this position must maintain strict confidentiality of records and other sensitive information that is submitted to the division for processing. Work is performed under direct supervision.

**DESCRIPTION OF DUTIES PERFORMED:** (Any one position may not include all of the duties listed nor do the listed examples include all tasks which may be found in positions of this class.)

Assists in hiring activities by developing job opportunity/career development bulletins, posting vacant position(s), scheduling interviews, preparing interview packets, tabulating and evaluating interview results and comments to ensure fairness, scoring and reviewing written examinations, notifying applicants of their status in the selection process (both verbally and written), and preparing background packets for investigators; may assist with initial screening of applicants.

Assists in the preparation and maintenance of all applicable materials related to job postings and positions according to established policies and procedures; to include gathering and dissemination of appropriate documents (i.e. reviewing and editing job opportunity bulletins, developing posting files, gathering of appropriate documents, preparing and scoring interview packets, drafting correspondence, etc.).

Composes correspondence, reports, forms, lists, etc. from rough draft; proofreads and edits work produced for accuracy and completeness; prepares and/or assembles all materials referenced as attachments and/or enclosures for correspondence, reports, etc.

Receives direction in maintaining all division and troop FTE (Full-time Equivalent) and organizational charts; as well as in the preparation of associated reports as necessary.

Processes new employee paperwork and disseminates to appropriate individuals.

Prepares new employee orientation packets.

Orders and disseminates Equal Employment Opportunity posters when issued.

Receives direction in creating Employee Biography Summaries by researching employee's work and personal history, types information into appropriate format, logging and filing copies, and submitting originals to appropriate personnel.

Assists in the tracking the receipt of annual performance evaluations for all Patrol employees.

Assists in maintaining job opportunity announcements from other State of Missouri agencies.

Creates and maintains spreadsheets and correspondence using modern office computer and software.

Assists in entering statistical data into a spreadsheet and/or database; compiles and tabulates statistical data as required.

Prepares posting files to ensure all applicable material is present before scanning.

Relieves personnel assigned to the switchboard as required.

May serve as backup to the Division Special Assistant/Secretary.

Performs other related work as assigned.

**REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:** Knowledge of business English, spelling, and arithmetic.

Knowledge of modern office practices, procedures, and equipment.

Knowledge of computer applications (i.e. Microsoft Word and Excel).

Basic knowledge of various HR issues and laws.

Ability to learn and apply policies and procedures as they relate to employment issues.

Ability to process assignments associated with filling vacancies as detailed in the description of duties.

Possess excellent communications skills, to include proper and effective use of grammar, punctuation, and sentence structure.

Ability to work as a team member and positively interact with a variety of people, including administrative staff, employees, applicants, and the general public.

Ability to deal with a large amount of work within predetermined deadlines by prioritizing and organizing work.

Ability to enter statistical data into the appropriate database and prepare reports from statistical and/or numerical data.

Ability to learn the Patrol's applicable computer systems and policies.

Ability to type, proofread, and edit correspondence, forms, reports, computer entries, etc.

Ability to accomplish multiple tasks and adhere to multiple deadlines.

Ability to answer the telephone and provide assistance.

Ability to operate basic office equipment as detailed in the description of duties.

Ability to handle restricted and confidential information in a professional manner and maintain the information as such.

Ability to communicate in English clearly and concisely, both orally and in writing.

Ability to establish and maintain harmonious working relations with others.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.).

Ability to work hours as assigned.

**MINIMUM EXPERIENCE AND EDUCATION REQUIRED:** (The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.)

Possession of a high school diploma or equivalent and possess four years of clerical experience, one year of which must be at the Clerk Typist III level or equivalent.

Possess the skill to type at a rate of 40 words per minute with ten (10) errors or less.

**FLSA STATUS:** Non-Exempt

**WORK SCHEDULE:** An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.